

REC Retail Bond Division (54 EC Capital Gain Tax Exemption Bonds, Tax Free Bonds, Infrastructure Bonds)

A. Important Links for 54 EC Capital Gain Tax Exemption Bonds:

1. For Queries pertaining to Allotment Status - https://kosmic.kfintech.com/REC/Rec_query_window.aspx
2. Bank Details for Making RTGS/NEFT Payment - <https://recindia.nic.in/uploads/files/RTGS--NEFT-Details-of-Rec-ltd.pdf>
3. Where to Deposit Application Form – (List of collection Branches & Escalation Matrix):
<https://recindia.nic.in/uploads/files/List-of-Collection-Banks-and-Escalation-Matrix.pdf>
4. Procedure for Change of Bank Details - <https://recindia.nic.in/uploads/files/Procedure-for-Change-in-Bank-Details.pdf>
5. Investors can visit the following link for Other Routine Queries - <https://recindia.nic.in/Forms>

Please go thoroughly through above FAQ and Important Forms link in Point 5. In case of any unresolved queries investors can feel free to contact our Registrar and Transfer Agent/REC Limited.

Before raising any query, investor are advised to keep the following things handy – Folio No/DP ID - Client ID/Application Number/PAN. Further in case investor emails to RTA/REC, the same must be quoted in all correspondence for faster response.

B. Register A Query/Complaint Online.

Investors can raise a ticket for any issues at the following link: <http://ris.kfintech.com/clientservices/recfeedback/>

Please note, this facility is available for 54 EC Capital Gain Bonds and Tax-Free Bonds Only. For Infrastructure Bonds Please refer to Point D.

C. Registrars for REC 54EC Capital Gain Tax Exemption Bonds & Tax-Free Bonds

Contact Details:

Toll Free – 1800 309 4001, Email - einward.ris@kfintech.com

For Allotment Status / Bond Certificate Related Queries	(For Post Allotment/ Interest/redemption/transmission etc Queries)
Mr. A T Ravi Kiran	Mr. Brahmanandam / Mr. Tejasvi Dasari / Mr. Gopu Bhaskar
Phone: 040 3321 5126	Phone: 040 67161598/ 040 6716 1663
Email id's: <ul style="list-style-type: none"> • Ravikiran.at@kfintech.com • Nithin.bandaru@kfintech.com • Madhavi.sankranthi@kfintech.com • Sricharan.challa@kfintech.com • Surya.nallabothula@kfintech.com 	Email id's: <ul style="list-style-type: none"> • Brahma.k@kfintech.com • Bhaskar.gopu@kfintech.com • Tejasvi.dasari@kfintech.com • einward.ris@kfintech.com • Kartheek.thavutu@kfintech.com
Escalation Only: williams.r@kfintech.com	1st Escalation : gopalakrishna.kvs@kfintech.com 2nd Escalation: bala.krishnanv@kfintech.com

Address:

M/s KFIN Technologies Ltd. (Unit: REC – 54EC/Tax Free Bonds)
Ground Floor, Selenium Tower B,
Plot No. 31 & 32, Financial District,
Nanakramguda, Serilingampally Mandal, Hyderabad - 500 032.

D. Registrar for Infrastructure Bonds allotted under Series-I (FY 2010-11) & Series II (FY 2011-12)

Contact: Mr. Sanjay Rastogi
Phone: 011-29961281/ 011-29961282/ 011-29961283
Email: recbonds3@gmail.com
Escalations Only: spgupta123@gmail.com

Please share a copy of the bond certificate with every query.

Sometimes the phone connections of the RTA may be busy due to heavy load, in such cases investors are advised to email their query in detail and provide at least 24-48 hours for the RTA to respond.

Address:**M/s Beetal Financial & Computer Services (P) Ltd.**

Beetal House, 3rd Floor,
99 Madangir, Behind Local
Shopping Centre,
Near Dada Harsukhdas Mandir,
New Delhi-110062

E. REC In-House Investor Cell

Investors can also choose to contact REC for any unresolved/fresh queries.

Toll Free Number	1800 180 2992 (For Any Queries related to Bonds)
Email Id's	Investorcell@recl.in
Address	I-4, A Block - 2 nd Floor, Retail Bond Division, REC World Headquarters, IFFCO Chowk, Sector-29, Gurugram - 122001